PATENT

Attorney Docket No.: 9D-EC-19348

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

| | | : | | | | | |
|--------------------------|---|------------------------------|----------------------------------|--|--|--|--|
| Applicant: | Kevin Michael Ruppelt et al. | : : Group No.: 3623 | | | | | |
| Serial No.: | 09/480,589 | ; | | | | | |
| Filed: | January 10, 2000 | Examiner: Loftis, Johanna R. | | | | | |
| For: | METHOD, SYSTEM, AND : PROGRAM PRODUCT FOR ON- : LINE SERVICE CALL SCHEDULING : | | | | | | |
| Commissio P.O. Box 14 | Amendment ner for Patents 450 , VA 22313-1450 | | | | | | |
| | TRANSMITTAL | | | | | | |
| Tra | nsmitted herewith is: nsmittal (3 pages) nendment in response to the Office Action da | ted July 31, 2008 | (29 pages) | | | | |
| | STATUS | | | | | | |
| 2. Ap □ ⊠ | plicant claims small entity status. is other than a small entity. | | | | | | |
| | | | | | | | |
| | EXTENSION OF TE | RM | | | | | |
| 3. The appl | proceedings herein are for a patent application and the provisions of 37 C.F.R. 1.136 v. | | | | | | |
| -PF | (complete (a) or (b), a | as applicable) | | | | | |
| (a) | Applicant petitions for an extensio (Fees: 37 C.F.R. 1.17(a)-(d) for the | | | | | | |
| | Extension for response within: | Other than small entity Fee | Small entity Fee (if applicable) | | | | |

\$ 130.00

\$ 490.00

\$ 1,110.00

\$ 65.00

\$ 245.00

\$ 555.00

first month

third month

second month

| | | fou | rth month | | \$1,730.00 | \$ 8 | 865.00 |
|-------|---|---------------|---------------------------------------|------------------|--|---------|-------------------------|
| | | fiftl | h month | | \$2,350.00 | \$1, | 175.00 |
| | | | | | Fee: | | \$ |
| | | | | | | | 1 |
| lf an | additional ext | ension of the | ıme is requ | ired, piease | consider this a pet | ition i | inereior. |
| | | (Chec | ck and comple | ete the next it | em, if applicable) | | |
| | | therefor \$_ | | ducted from | nas already been seen the total fee due i | | _ |
| | | Extensi | ion fee due | with this re | equest \$ | | |
| | | | | (| OR | | |
| (| cor | nditional pe | etition is be | ing made to | n of term is required to provide for the po ted the need for a p | ssibil | ity that |
| | | | FEE F | OR CLAIN | MS | | |
| Т | The fee for cla | aims (37 C.) | F.R. 1.16(b |)-(d)) has b | een calculated as s | hown | below: |
| | (Col. 1) | ` | (Col. 2) | (Col. 3) | SMALL ENTITY | | OTHER THAN SMALL ENTITY |
| | CLAIMS REMAINING AFTER AMENDMENT | | HIGHEST NO. PREVIOUSLY PAID FOR | PRESENT EXTRA | ADDITIONAL. RATE FEE | OR | ADDITIONAL RATE FEE |
| OTAL | | MINUS | | = | x \$26.00 = \$ | | x \$52.00 = \$ |
| NDEP. | | MINUS | | = | x \$110.00 = \$ | | x \$220.00 = \$ |
| | FIRST PRESEN | TATION OF MU | ULTIPLE DEP. (| CLAIM | +\$195.00 = \$ | | + \$390.00 = \$ |
| | | | | | TOTAL ADDITIONAL FEE \$ | OR | TOTAL ADDITIONAL FEE \$ |
| | (a) 🛚 | No additi | ional fee fo | r Claims is | required | | |
| | | | | OR | | | |
| | (b) | Total add | litional fee | for claims | required \$ | | |
| | | | FEE] | PAYMEN: | r | | |
| 5. | Attacl | hed is a che | eck in the s | um of \$ | | | |
| | Charg | ge Deposit 1 | Account No | o. 01-2384 i | the sum of \$. | | |
| | _ | - | | | | | |

FEE DEFICIENCY

| 6. | \boxtimes | If any additional extension and/or fee is required, charge Deposit Account No. 01-2384. | | |
|----|-------------|--|--|--|
| | | AND/OR | | |
| | \boxtimes | If any additional fee for claims is required, charge Deposit Account No. 01-2384. | | |
| 7. | | Other: | | |
| | | Eric T. Krischke Registration No. 42,769 ARMSTRONG TEASDALE LLP One Metropolitan Square, Suite 2600 St. Louis, MO 63102 314-621-5070 | | |